

RICEVILLE UTILITY DISTRICT

P.O. BOX 3027
3802 HIGHWAY 11S
RICEVILLE TN 37370
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FAX: 423-462-2830

This is an outgoing email ONLY

January - March 2016 NEWSLETTER

HOURS:

MON-FRI 8AM-4PM

PAYMENT METHOD:

CASH/CHECK/CREDIT CARD AT
OFFICE-Drive-Thru/Night Drop
SOUTHEAST BANK AND
TRUST(B-4 15th)
AUTO DRAFT(Drafted 7th)

METERS ARE READ BETWEEN
8TH AND THE 20TH OF EACH
MONTH.

BILLS WILL BE MAILED TO
CUSTOMERS BY THE LAST DAY
OF EACH MONTH.

BILLS CAN BE PAID WITHOUT
PENALTY UNTIL THE 15TH OF
EACH MONTH, AFTER THE 15TH A
10% PENALTY WILL BE ADDED
TO THE BILL.

ACCOUNTS OVER \$50 NOT PAID
BEFORE THE 22ND OF EACH
MONTH WILL BE SUBJECT TO BE
DISCONTINUED (CUT OFF) AND A
FEE OF \$50 WILL BE CHARGED
FOR RECONNECTION.

COMMISSIONERS:

- RICK BROWN
- RON BANKS
- JEFF MELTON

Water Rates (as of 8/1/15)

Residential- Minimum Bill

\$24.49(+Tax) 2000 Gallons
Over 2000 Gallons \$.49 Per
100 Gallons

Commercial-Multi Use-

Minimum Bill

\$31.37 (+Tax) 2000 Gallons
Over 2000 Gallons \$.88 Per
100 Gallons

Welcome to RICEVILLE UTILITY DISTRICT EMAIL NEWSLETTERS

Let it Snow....

Winter is on us again, the possibility of beautiful snow and cold nights wrapped in a blanket with a hot drink and good book. The change in seasons is one of the many pleasures of living in East Tennessee but if you do not prepare for these changes they can be costly. Most of us take in account the need for heat during this season but many don't consider the protection of plumbing a necessary precaution until they wake up after a cold night to no water. A frozen section of pipe underground can take up to 3 days to thaw out and may result in a broken line that will take time and money to fix. Exposed plumbing can thaw and bust as the day warms and while the resident is at work and can cause ruined floors, cabinets and walls resulting in months of repairs and increased insurance premiums. This all could be avoided with a few precautions.

- Winterize items that will not be used during the winter months.
- Insulate all exposed plumbing in crawl spaces, exterior walls, well houses, outside bibs and faucets
- Unhook hoses.
- Drip faucets when temp. is below 20degrees (run both hot and cold)
- Place leaves and other insulation in meter boxes and other outside cut off areas.
- Open cabinets to allow heat from room to keep pipes under sinks warm.

The freezing of the ground causes many cracks in pipes that may not be visible, so checking your leak detector on the meter when you notice a change in pressure or a spike in the water bill may prevent larger costs as well.

If you ever have questions please call us and we can walk you through any of the above suggestions.

We hope you have a safe and warm winter.

REMINDERS

- Flushing 1-2pm Monday thru Friday.
- Keep all meters accessible for easy, accurate reading.
- Monthly meetings- 3rd Thursday at the office.
- Keep us informed with updated addresses and phone numbers for emergencies.



Know what's below.
Call before you dig.