

RICEVILLE UTILITY DISTRICT

P.O. BOX 3027
3802 HIGHWAY 11S
RICEVILLE TN 37370
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FAX: 423-462-2830

This is an outgoing email ONLY

OCTOBER-DECEMBER 2016 NEWSLETTER

HOURS:

MON-FRI 8AM-4PM

PAYMENT METHOD:

CASH/CHECK/CREDIT CARD AT
OFFICE-Drive-Thru/Night Drop
SOUTHEAST BANK AND
TRUST(B-4 15th)
AUTO DRAFT(Drafted 7th)

METERS ARE READ BETWEEN
8TH AND THE 20TH OF EACH
MONTH.

BILLS WILL BE MAILED TO
CUSTOMERS BY THE LAST DAY
OF EACH MONTH.

BILLS CAN BE PAID WITHOUT
PENALTY UNTIL THE 15TH OF
EACH MONTH, AFTER THE 15TH A
10% PENALTY WILL BE ADDED
TO THE BILL.

ACCOUNTS OVER \$50 NOT PAID
BEFORE THE 22ND OF EACH
MONTH WILL BE SUBJECT TO BE
DISCONTINUED (CUT OFF) AND A
FEE OF \$50 WILL BE CHARGED
FOR RECONNECTION.

COMMISSIONERS:

- RICK BROWN
- RON BANKS
- JEFF MELTON

Water Rates (as of 8/1/15)

Residential- Minimum Bill

\$24.49(+Tax) 2000 Gallons
Over 2000 Gallons \$.49 Per
100 Gallons

Commercial-Multi Use-

Minimum Bill

\$31.37 (+Tax) 2000 Gallons
Over 2000 Gallons \$.88 Per
100 Gallons

Welcome to RICEVILLE UTILITY DISTRICT EMAIL NEWSLETTERS

HOW TO READ YOUR METER

Did you get a high water bill? RUD would like to give you the knowledge to decide if this usage is from a leak, running toilet or just usage.

LEAK
DETECTOR



- Locate your water meter. It is normally found at the property line in the front yard.
- Be sure that no one is using water. Read and record your meter reading.
- There will also be a small triangle or black device on the dial. (leak detector) If moving water is leaking.
- You may have a water cut-off valve inside your house. If so, close the valve. If the meter is still moving, your leak is between the meter and the valve location. Look for wet spots in the yard.
- If the meter flow indicator hand stops when the cut-off valve is closed, the leak is in the house beyond the cut-off valve. Turn the valve back on and check under house for leaks.

Toilets are over 50% of leaks in households and will not register a constant flow on the meter so monitoring of the meter may be needed.

Please feel free to always call the office and we can walk you through finding the leak or explaining the high usage.

REMINDERS

- Flushing 1-2pm Monday thru Friday.
- Keep all meters accessible for easy, accurate reading.
- Monthly meetings- 3rd Thursday at the office.
- Keep us informed with updated addresses and phone numbers for emergencies.



Know what's below.
Call before you dig.

If you would like to unsubscribe to these newsletters please call the office at (423)462-2701.