

RICEVILLE UTILITY DISTRICT

P.O. BOX 3027
3802 HIGHWAY 11S
RICEVILLE TN 37370
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This is an outgoing email ONLY

July-September 2016 NEWSLETTER

HOURS:

MON-FRI 8AM-4PM

PAYMENT METHOD:

CASH/CHECK/CREDIT CARD AT
OFFICE-Drive-Thru/Night Drop
SOUTHEAST BANK AND
TRUST(B-4 15th)
AUTO DRAFT(Drafted 7th)

METERS ARE READ BETWEEN
8TH AND THE 20TH OF EACH
MONTH.

BILLS WILL BE MAILED TO
CUSTOMERS BY THE LAST DAY
OF EACH MONTH.

BILLS CAN BE PAID WITHOUT
PENALTY UNTIL THE 15TH OF
EACH MONTH, AFTER THE 15TH A
10% PENALTY WILL BE ADDED
TO THE BILL.

ACCOUNTS OVER \$50 NOT PAID
BEFORE THE 22ND OF EACH
MONTH WILL BE SUBJECT TO BE
DISCONTINUED (CUT OFF) AND A
FEE OF \$50 WILL BE CHARGED
FOR RECONNECTION.

COMMISSIONERS:

- RICK BROWN
- RON BANKS
- JEFF MELTON

Water Rates (as of 8/1/15)

Residential- Minimum Bill

\$24.49(+Tax) 2000 Gallons
Over 2000 Gallons \$.49 Per
100 Gallons

Commercial-Multi Use-

Minimum Bill

\$31.37 (+Tax) 2000 Gallons
Over 2000 Gallons \$.88 Per
100 Gallons

Welcome to RICEVILLE UTILITY DISTRICT EMAIL NEWSLETTERS

TASTE AND ODOR

HERE IS A LIST OF WATER QUALITY COMPLAINTS AND ANSWERS WE AND OTHER UTILITIES HAVE GOTTEN OVER THE YEARS WE HOPE ONE OF THESE WILL HELP ANSWER QUESTIONS YOU MAY BE HAVING.

METALLIC TASTE-SULFAR IN MEDICATIONS YOU MAY BE TAKING TALK TO YOUR DOCTOR.

CHLORINE ODOR-LOW CHLORINE CALL RUD AND WE WILL FLUSH YOUR LINE.

SEWAGE ODOR-POUR A ½ CUP OF BLEACH DOWN DRAINS AND RINSE WITH COLD WATER. THE CHLORINE IN WATER IS NOT STRONG ENOUGH TO KEEP ALL DRAINS ODOR FREE.

ONION SMELL-CHECK REFRIGERATOR FILTER OR FAUCET FILTER AND REPLACE. FROZEN ONIONS ALSO EMIT SMELL OUTSIDE THE BAG.

CAT URINE OR AMMONIA ODOR-SPRAY AIR FRESHENERS REACT WITH NEW CONSTRUCTION, WALL PAPERS, PAINT.

MUSTY OR OLD WATER SMELL-WATER SOFTENERS NEED FILTER CHANGED OR GARDEN HOSE IS STILL HOOKED UP AND HAS BUILT UP BACTERIA-UNHOOK.

ODOR FROM ICE-OPEN CONTAINER IN FREEZER OR FILTER NEEDS CHANGED

ORANGE OR GOLD PIECES IN WATER-WATER SOFTENERS NEED CLEANED

JELL IN WATER-WATER SOFTENERS GOING BAD THIS CAN STOP OR REDUCE FLOW OF WATER IN HOUSE.

BLACK PARTICLES-SILVER/GOLD WRAPPED SUPPLY LINES OF SINKS, TOILETS AND HOT WATER HEATERS DESOLVE IN CITY WATER. CALL FOR SUGGESTIONS TO FIX.

WHITE FLAKE BUILD UP-CALCIUM BUILD UP OR HOT WATER HEATER TEMP. TO HIGH. SHOULD BE ON MED.

BLACK MOLD ON CLOTHES-FRONT LOAD WASHING MACHINES.

BLACK-CHARCOAL FILTERS

WHITE CLOUDY-AIR

BROWN-HOT WATER HEATER TEMP. TO LOW OR GALVINIZED LINES.

BLUE-TOILET TANK TABLETS. THERE IS A CLIP ON THE SUPPLY LINE TO THE TOILET THAT PREVENTS BACKFEED IF TAKEN OFF THE TOILET WATER WILL GO INTO THE DRINKING WATER.

ALGEE-YOU HAVE PUMPS OR TANKS THAT NEED CLEANING OR YOU ARE USING THE WELL OCCASIONALLY.

REMINDERS

- Flushing 1-2pm Monday thru Friday.
- Keep all meters accessible for easy, accurate reading.
- Monthly meetings- 3rd Thursday at the office.
- Keep us informed with updated addresses and phone numbers for emergencies.



Know what's below.
Call before you dig.

If you would like to unsubscribe to these newsletters please call the office at (423)462-2701.